

„SZERVEZETI HATÉKONYSÁG FEJLESZTÉSE AZ EGÉSZSÉGÜGYI ELLÁTÓRENDSZERBEN – TERÜLETI EGYÜTTMŰKÖDÉSEK KIALAKÍTÁSA” TÁMOP 6.2.5 B

'HEALTHIER HEALTHCARE' CONFERENCE

30 06 2015

SZÉCHENYI  2020



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BEFEKTETÉS A JÖVŐBE



The importance of hospital accreditation program

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NCQA WHO CC, Krakow, Poland

SZÉCHENYI 2020



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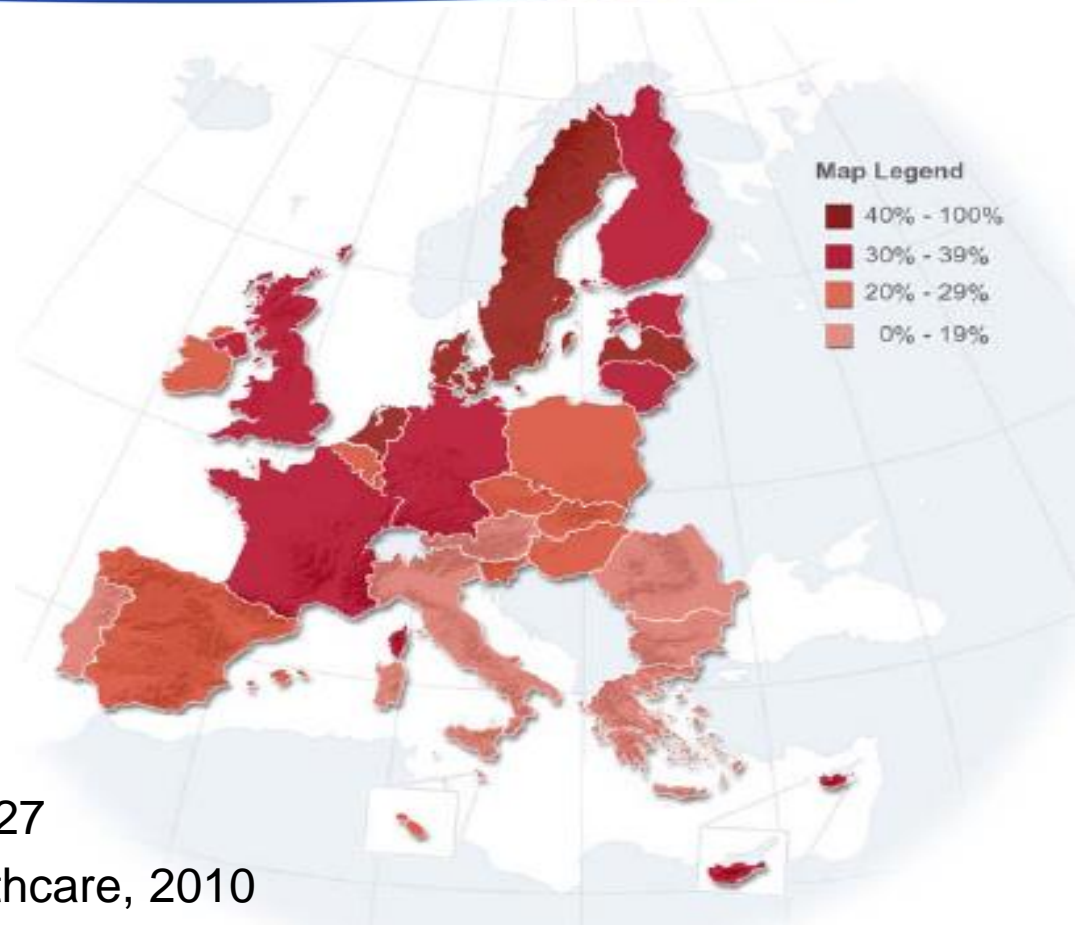


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PATIENT EXPERIENCE IN EU 2010

25% (20% in Poland,
24% in Hungary)
say they have
experienced an
adverse event with
healthcare

SPECIAL EUROBAROMETER 327
Patient safety and quality of healthcare, 2010

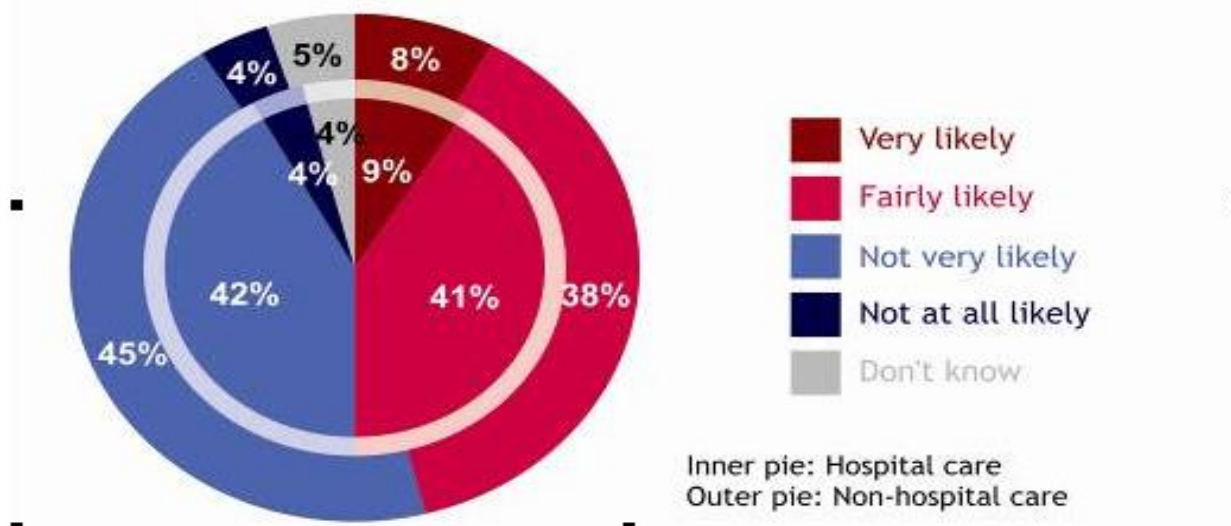


HOW EU CITIZENS PERCEIVE QUALITY AND SAFETY IN HOSPITAL CARE - 2010

50% feel there is a risk they could be harmed by hospital care in their country

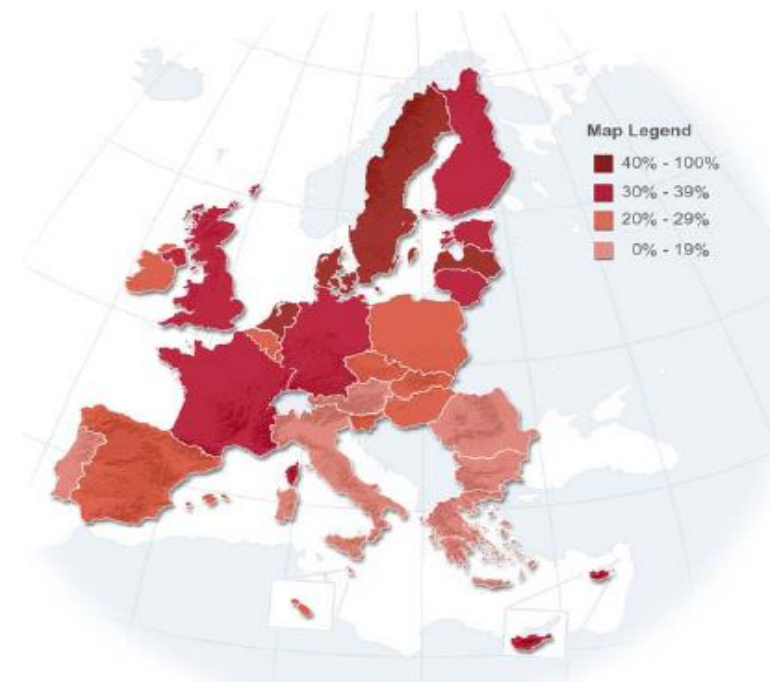
48% Hungary

Question: QD4a. How likely do you think it is that patients could be harmed by a) hospital care and b) non-hospital care in (OUR COUNTRY)?



PATIENT EXPERIENCE IN EU 2014

27% (18% in Poland, 16% in Hungary) say they have experienced an adverse event with healthcare

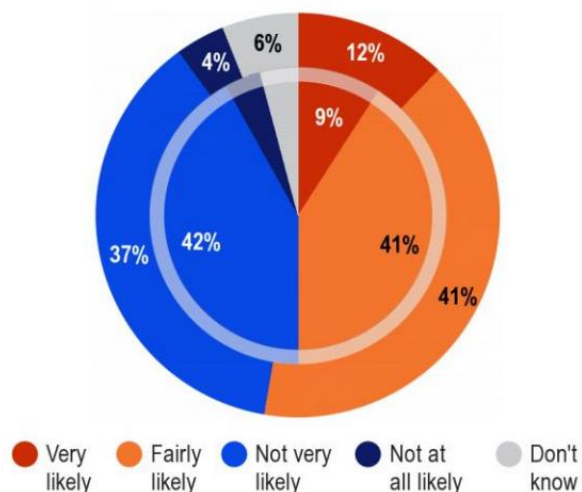


SPECIAL EUROBAROMETER 411
Patient safety and quality of care, 2014

HOW EU CITIZENS PERCEIVE QUALITY AND SAFETY IN HOSPITAL CARE - 2014.

Just over half (53%) of all EU citizens think it is likely patients could be harmed by hospital care in their country

QC6a. How likely do you think it is that patients could be harmed by hospital care in (OUR COUNTRY)? By hospital care we mean being treated in a hospital as an outpatient or inpatient.



Inner pie : EB72.2 Sept.-Oct. 2009

Outer pie : EB80.2 Nov.-Dec. 2013

EU28

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Poland 73%
Hungary 41%

SPECIAL EUROBAROMETER 411 - sondaż opinii publicznej w krajach UE

badanie listopad – grudzień 2013, publikacja czerwiec 2014



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ACCREDITATION IN POLAND

- Started **in 1998**
- Developed by **the Accreditation Center** at NCQA with the support of USAID and based upon the JCAHO and Canadian models and on the healthcare professionals agreement.
▶
- **Hospital Accreditation Program – 1998**
- **Primary Care Accreditation Program - 2004**
- **Addiction Centers Accreditation Program – 07.2013**

PRINCIPLES OF POLISH ACCREDITATION SYSTEM

- Based on legislation (*Law of 6 November, 2008 on accreditation in healthcare*)
- Voluntary, yet MoH award
- Standards' based assessment
- A peer review
- Autonomous
- 3 years cycle: Minister of Health may grant accreditation status for 3 years (compliance 75% or above), or may deny accreditation (when compliance is below 75%)
- Recently includes self-assessment



221 standards in 15 chapters

Wsparcie akredytacji zakładów opieki zdrowotnej



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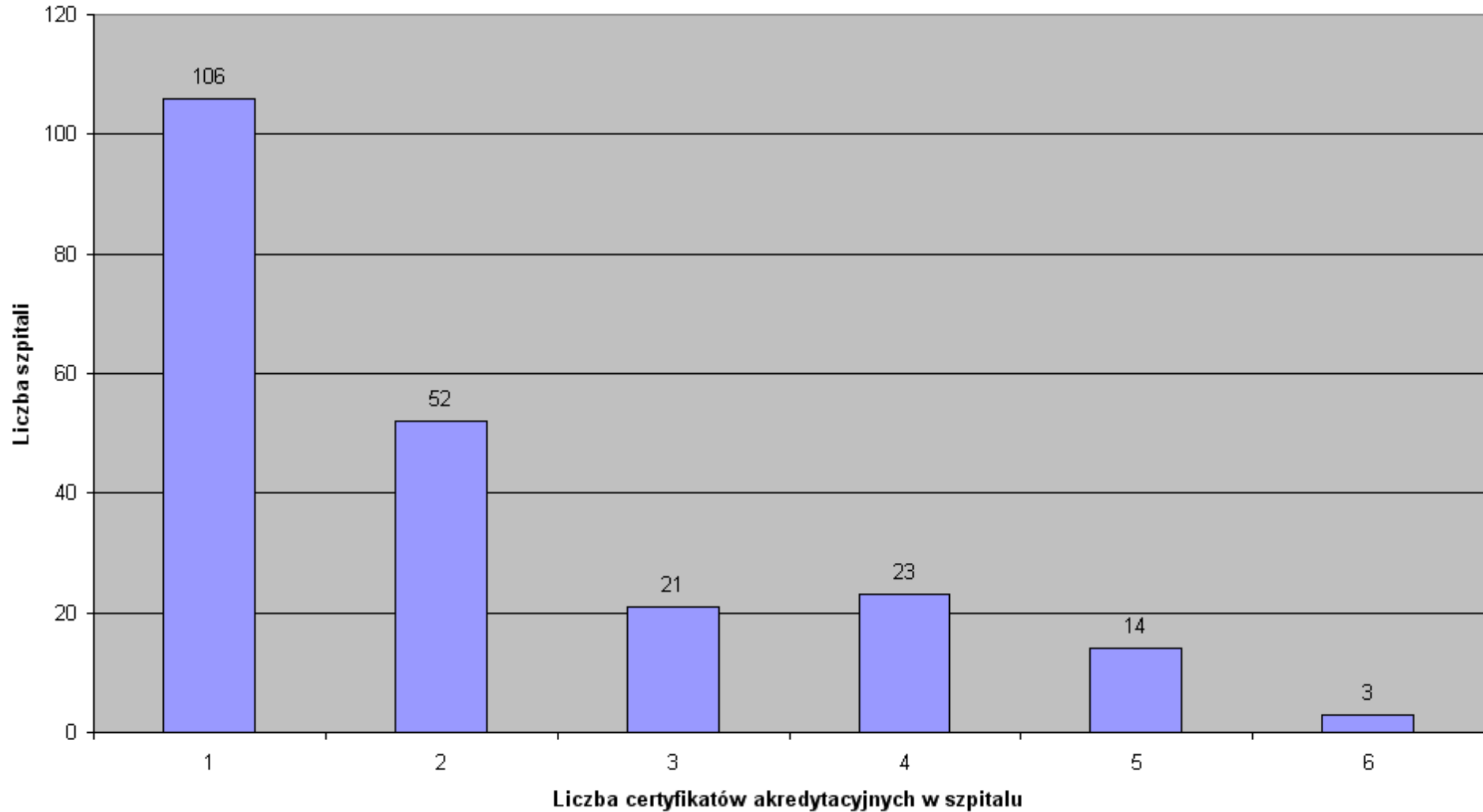

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Krotności uzyskania certyfikatu akredytacyjnego





EU support for accreditation

„Supporting accreditation proces in healthcare organizations”

Operational Program Human Capital, Priority II,

Activity 2.3. Strenghtening of the population health potential and improving performance of the healthcare system.

2.3.3. Improvement of healthcare management

Financing: 2,000 000 Euro (85% European Social Fund, 15% gov.)

**GOAL: 188 hospitals with accreditation certificate;
233 hospitals will benefit from the project.**

Eligible for: hospitals in accreditation process and newcomers..



KAPITAŁ LUDZKI
NARODOWA STRATEGIA SPÓJNOŚCI

SZÉCHENYI 2020



Projekt współfinansowany przez Unię Europejską w ramach Europejskiego Funduszu Społecznego



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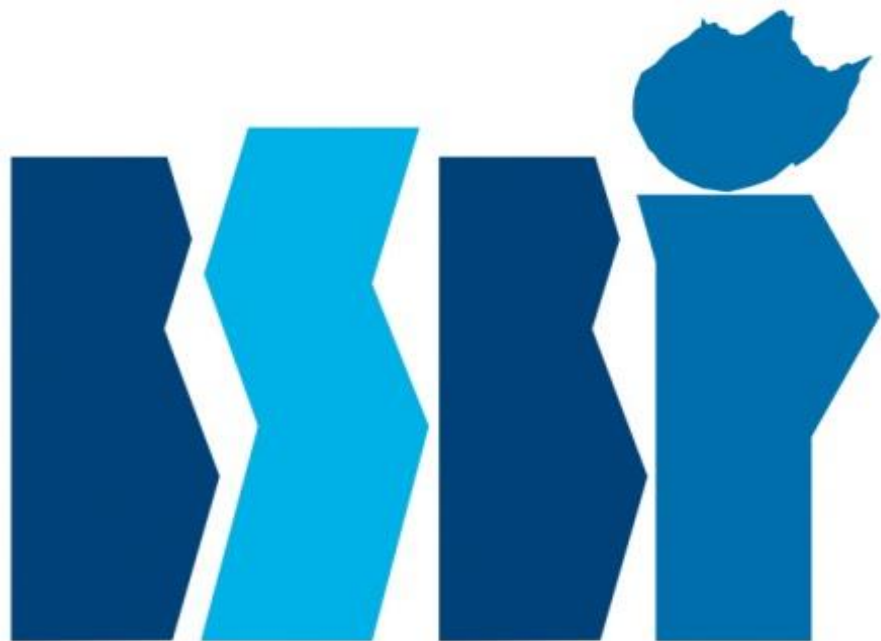
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NARODOWA STRATEGIA SPÓJNOŚCI

UNIA EUROPEJSKA
EUROPEJSKI
FUNDUSZ SPOŁECZNY



Projekt współfinansowany ze środków Unii Europejskiej w ramach Europejskiego Funduszu Społecznego



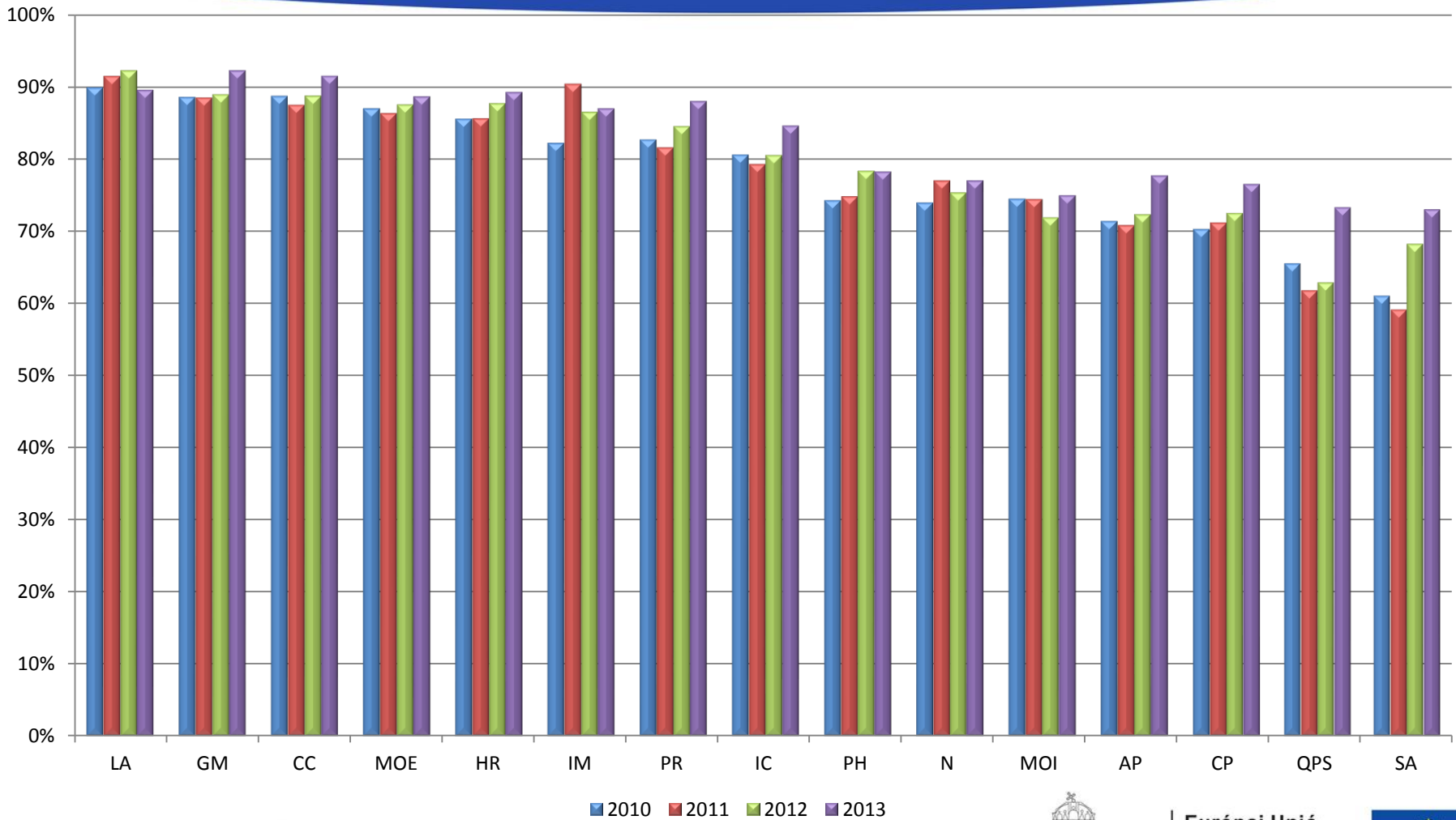
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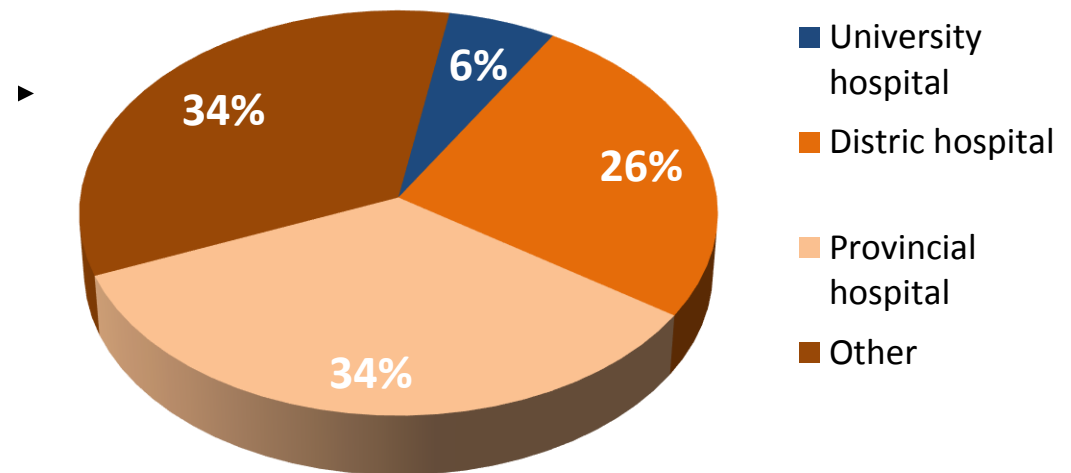
AVERAGE COMPLIANCE OF ACCREDITATIONS STANDARDS



WHAT CONTRIBUTES TO BEING ACCREDITED

- **Leadership**
- Clinical leaders involvement
- Staff & teams effort

Source: Report „Process of hospital accreditation – hospital management survey”, NCQA, Kraków 2008



Hospital type 2010 - 2013

WHAT DOES ACCREDITATION DO TO A HOSPITAL?

Beaurocratic,
useless burden if the
only goal is to
receive a certificate.

ACCREDITATION – SIMPLE AS THE CLOSED CURVE



THANK YOU FOR YOUR ATTENTION!

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